



## Our Consultants

### George Forrest | Managing Director

George Forrest has a strong technical and problem-solving background developed over 13 years in process design, plant operations and quality management roles across the chemical, manufacturing and nuclear sectors. As a proven senior manager, George has led and delivered significant organisational and manufacturing excellence programmes. By background he is chartered chemical engineer and member of the IChemE.

With a down-to-earth attitude, George is quickly able to build relationships, diagnose technical challenges and help organisations make fact-based decisions that are innovative but importantly not lacking in common sense.

In George's experience, the most successful improvement programmes are the ones where all employees are involved and clearly understand the aims of the programme and what it means for them day to day. This philosophy is central to George's pragmatic approach and the modus operandi for Altremis Ltd.

### Colin Partington | Trainer, Principal Consultant & Auditor

Colin Partington has over 25 years experience in designing and delivering quality management training courses, developing and implementing systems and carrying out audits for certification bodies around the world. He is an IRCA Registered QMS Lead Auditor and has trained over 10,000 people in Lead and Internal Auditing during his career.

Colin has a practical and down to earth approach and his guiding philosophy is that the ISO9001 standard needs to fit the company and not the other way round. At its simplest, he sees ISO9001 as a tool to help an organisation to get better at what it does. It requires interpretation and local adaptation and should evolve with the needs of the business.

Systems alone will not change the way a company works – only people can do that. Colin emphasises the importance of people in the ISO9001 standard – it is not about the individual processes and documentation it is more about how employees interact with these. The most successful ISO9001 companies are those that recognise the importance of people together with processes and use appropriate levels of documentation to capture and control this interface.

To ensure Colin's training skills remain current he also continues to carry out ISO9001 certification audits for a number of certification bodies. He has worked with companies in a diverse range of sectors including manufacturing, education, transport, IT, construction, research & development, food, central and local government.

### Ron Walker | Trainer & Principal Consultant

Ron Walker is a Master Blackbelt in Lean Six-sigma. In his 14 year career as a blackbelt he has delivered around £75 million of savings in a diverse range of industries such as manufacturing, aerospace, food and automotive. Ron has trained and coached over 350 Blackbelts, Greenbelts and Yellowbelts.

Ron is driven by a strong desire to help organisations and people reach their full potential. As well as teaching the technical aspects of lean six-sigma, he places a strong emphasis on the people and influencing skills required to make lean six-sigma successful and sustainable.

Lean Six-sigma is a rigorous and structured approach to help manage and improve performance that is focussed on the customer. Facts and data are used to make decisions. In Ron's experience the most successful lean six-sigma initiatives derive from being able to influence people. Therefore, Ron places emphasis on harnessing the skills needed to translate data and facts into simple and everyday language that everyone can understand and relate to.

In 1995 Ron graduated from Mikel Harry's Six-sigma Academy in the USA. He was mentored by Mike Carnell CEO on 'sixsigma.com'. Ron is a member of the 'International Society of Six Sigma Professionals' and the 'American Society of Quality'.

### Jeremy White | Principal Consultant & Auditor

Jeremy White has specialised in quality management for over 35 years. He began his career as a metallurgist in the steel industry before becoming a senior lecturer in Quality Management at Manchester Polytechnic for 5 years. During his metallurgical career, he became the representative for the North West on the council of the Institution of Metallurgists. He was honoured in 1987 by receiving the 'TB Marsden' Award for Professional Services.

He then joined JPD Group Ltd and became Technical Director and management representative for quality. More recently he became Chairman of the Forum for Auditor Training Organisations, and in this capacity served on the Registration Board of the International Register of Certificated Auditors.

Jeremy has significant experience in ISO9001 consultancy and training in manufacturing, security, insurance and professional services. He has helped countless companies prepare, design and manage quality management systems that have achieved the ISO9001 standard. His philosophy is to use ISO9001 as a framework and tool to improve business aligned with customer needs.

From Jeremy's experience, successful application and integration of ISO9001 within an organisation, regardless of size or sector, can deliver real value in terms of consistency of operation, reduced costs, increased profits, and help win more business in new markets in the UK or abroad. In these difficult economic times, businesses need to be at their best all of the time and the ISO9001 standard provides a framework to help do this consistently. Currently, Jeremy specialises in helping companies running their Quality Management Systems, with particular emphasis on Internal Auditing and Management Review.